## COMET – Pension System Replacement Project

Invitation to Partner Vendor Conference February 24, 2005

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#### Conference Agenda

- Opening Remarks
  - Introductions
  - Executive Comment
- Project Overview
  - Background/History
  - Challenges
  - Vision
  - Project Approach
- Key Information
  - Procurement Documentation
  - Key Dates for ITP Process
- Q & A

#### Introductions

- Project Executives
  - Jarvio Grevious, DEO, Benefits
    Administration
  - Ron Seeling, Chief Actuary
  - R. E. "Gene" Reich, AEO, Information Technology Services Branch

#### About CalPERS...

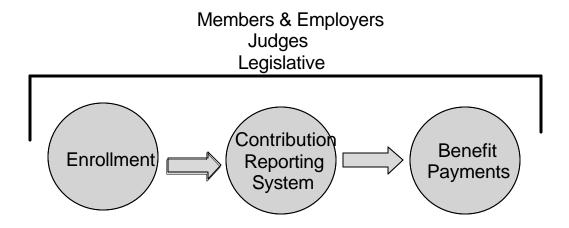
- Provides world class retirement and health benefits to:
  - 1.4 million members
  - 2,500 employers
- Assets totaling \$182.8 billion
- Largest public pension fund in the nation and the third largest in the world

#### Project Overview

In the Beginning....

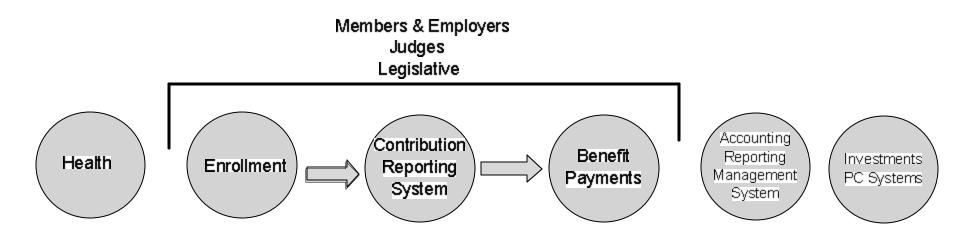
#### Legacy Systems - Background

- In the late 70's, CalPERS automated its primary Retirement functions:
  - Enrollment
  - Contribution Reporting
  - Benefit Payments



### Legacy Systems - Background

- During the 70's and 80's, CalPERS continued automating its business functions.
- All systems were "standalone" and batch-oriented.



#### Challenges

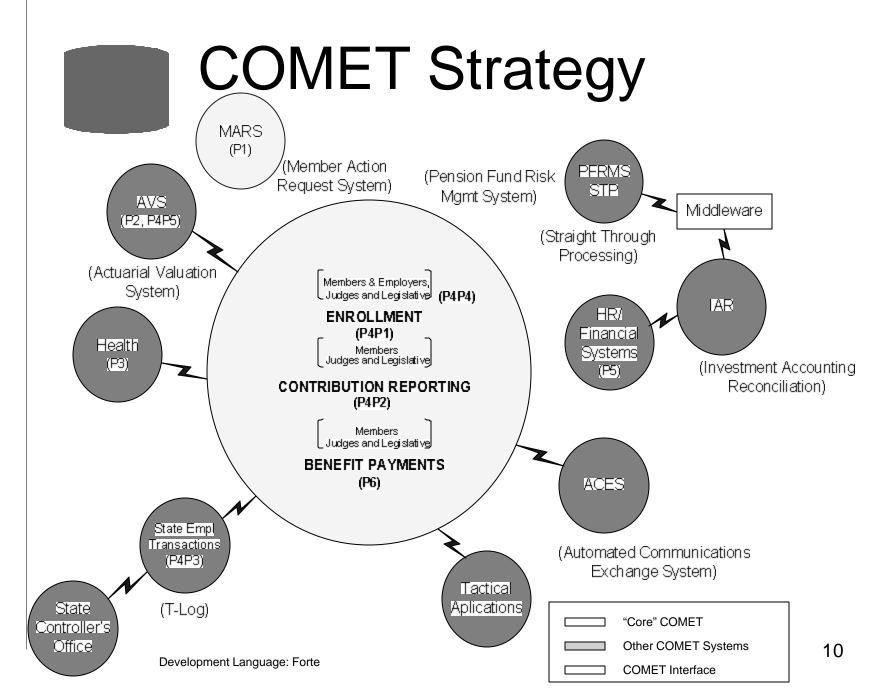
- Technology
  - Systems Integrity/ Data Reliability
  - Data Redundancy/ Inaccuracy
  - Aging technology and skill sets
  - No integration between systems
  - No online capability
  - Y2k

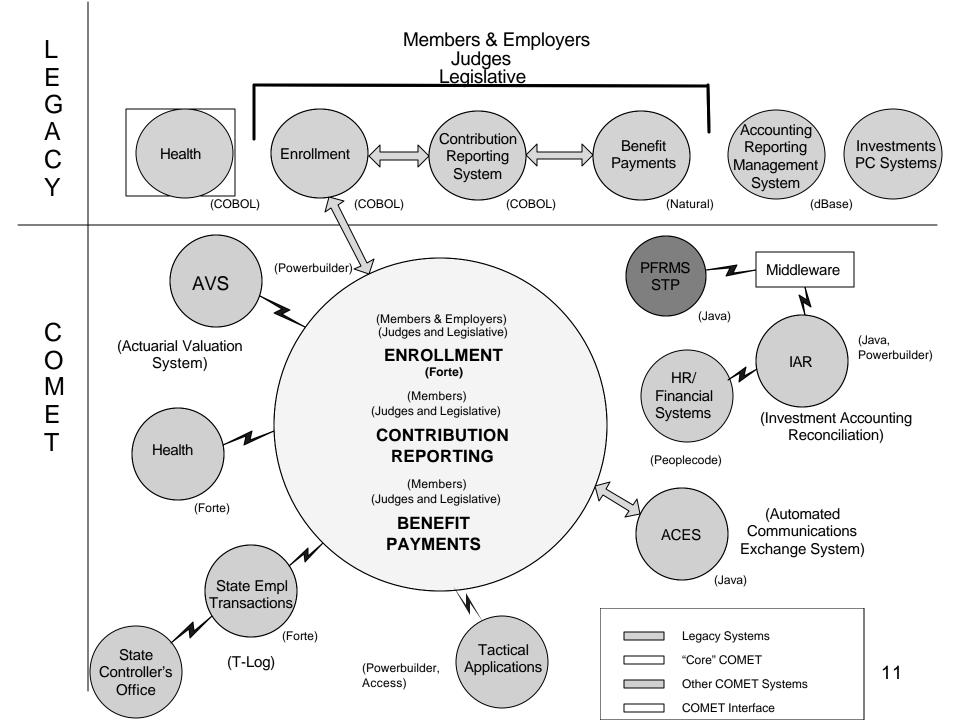
#### Operational

- Major obstacle to providing "world class" customer service
- Designed to service a single program or division
- Data not available to other Divisions or external customers
- Inability to respond to stakeholder needs in timely manner
- Increasing dependence on consultants

## Solution to Challenges – COMET Strategy

- Replace legacy systems (in Phases)
- Consolidate Pension Information into a Single Corporate Database
- Develop customized systems to meet CalPERS "unique" requirements; use Forte as the development language
- Add related systems that interface to Pension System





#### What Happened?

- We only partially replaced the legacy systems.
- We only completed one-third of the consolidation to the new database. We built "bridges" between the old and new systems creating complex synchronization issues
- Assumed full legacy system replacement by 2010; adopted a short term solution
- Forte programming language utilized in original consolidated database design is no longer supported after 2006.

## Status Quo or "Return to Legacy" were NOT Options.....

#### **Business**

- Systems cannot respond easily to new business requirements (e.g., Airtime)
- Higher risk of inaccurate data due to synchronization issues
- In 2010, Y2k problem no benefit payments
- Difficult to implement customer service improvement strategies

#### **Technical**

- Requires more use external consultants
- Cannot support the Forte Language
- Increases cost of maintaining systems
- Requires a very complex technical infrastructure

#### What were the Real Options?

- Develop a new strategy
  - Not feasible from a technical or economic perspective
- Complete the COMET Project and leverage what has already been done.
  - Original concept was sound
  - Set CalPERS up for a new way of doing business in the future

## What Do We Need to Do to Complete the COMET Strategy?

- Decommission the legacy Enrollment system
- Convert the Forte language to a more universal language (Java)
- Complete the conversions of Contribution Reporting, Benefit Payment and Judges and Legislative Legacy Systems to the Consolidated Data Base

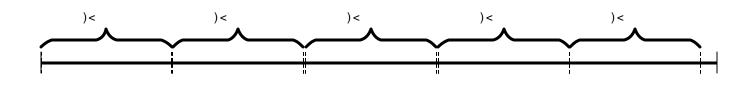
# Estimated Timeline for Completing Path Forward

Activity

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Define Business Requirements	10/2004 - 04/2005
Invitation to Partner	02/2005 - 05/2005
Request for Proposal	06/2005 - 12/2005
Migrate Forte to Java	02/2005 - 12/2006
Decommission Legacy Enrollment	01/2005 - 12/2005
Contingency Y2k Extension	01/2008 - 12/2008

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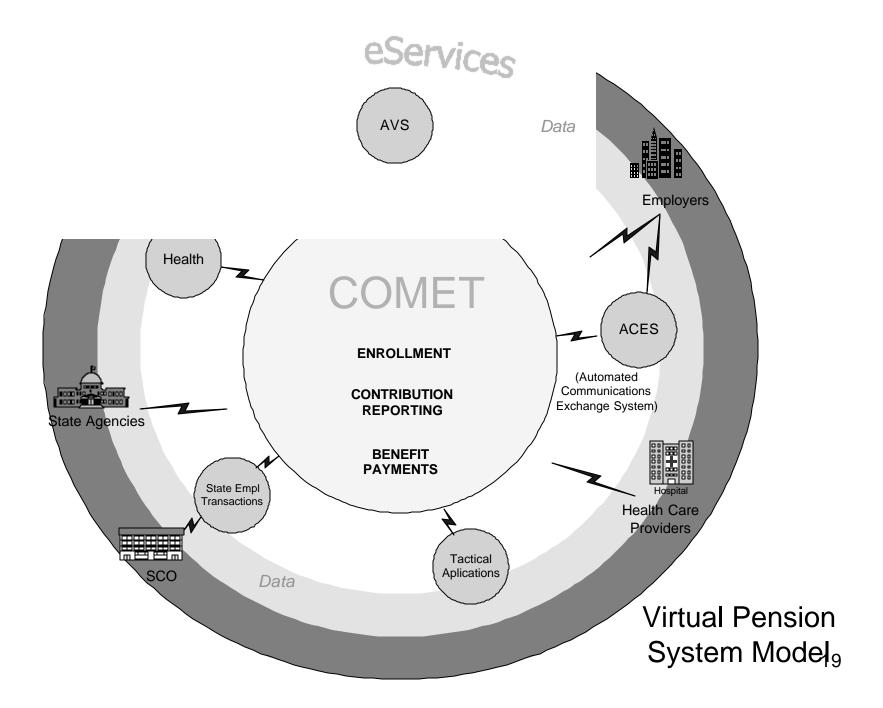
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### "Business Driven" Approach...

Setting the Vision



### Strategic Goals or "PSR Top 10"

- 1. Provide a system addressing all of the fundamental business requirements of California's public pension system
- 2. Allow flexibility to implement required benefit/pension changes in a timely manner
- 3. Facilitate self-service access to account information and initiation transactions
- 4. Enhance the integrity of pension related data
- Facilitate financial traceability and reconciliation between Enrollments, Benefits, and Contributions

### Strategic Goals or "PSR Top 10"

- Facilitate movement to a paperless operational environment
- Facilitate a reduction in IT operations support and costs related to the retirement line of business
- Assist CalPERS in enforcing compliancy with mandated laws, regulations and policies
- Facilitate the work environment movement from clerical to analytical processes
- Simplify pension related information across all CalPERS processes enabling a common understanding by all staff

### Key Information...

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- As of March 1<sup>st</sup>, all PSR procurement documents will be available on the web:
  - ITP and any addenda
  - Required forms
  - Presentation slides
  - Questions and Answers (updated daily)
- Hardcopies will need to be requested via the PSR Solicitation Mailbox

#### Key Information

Key Dates for ITP Process

■ Filing Period Begins 04/04/05

■ Filing Period Ends 05/23/05

■ Final Selection 05/31/05

## Q and A